The Ground-breaking Programme of Chrysalis

With nearly 30 years experience in providing supported holidays you are guaranteed an expertly led, fun & inclusive break, no matter which holiday you choose. Our programme aims to cater for everyone’s wishes: adventure or relaxation, the beach, music, wildlife, a theme park, or the theatre, we have it all. We provide life-enhancing experiences at the most affordable prices, we create active, not passive holidays; develop skills, explore interests and help build new friendships.

We deliver the complete holiday package: assessment, transport, full board accommodation and an all inclusive itinerary of daytime & evening activities with friendly professional staff on site 24 hours a day. There are options all around the UK, in Europe and the US for groups of 4-12. Individual holidays can also be arranged on request.

Please browse our brochure, see what you fancy, and we hope to hear from you soon!

Why Chose Chrysalis?

We always put our guest’s safety, care and enjoyment first. Our staff are highly trained. Our preparation is comprehensive. Thorough risk assessments for all customers, activities, and locations are completed.

We are one of the few (if not only?) holiday providers to be regulated by the Care Quality Commission.

Chrysalis is proud to be not-for-profit. Any surplus is re-invested in making the holidays even better or donated towards the projects of the Epiphany Trust, our parent charity (www.epiphany.org.uk).

Next Step

If you want more info, there’s lots more on page 13.

If you have any questions about our service or any of the holidays, please email admin@chrysalisholidays.co.uk or call 01925 220179.

If you’re ready to book, new customers please call/email. For those who have been away with us before simply complete the enclosed booking form and send it with your deposit to the office address detailed on the back page. We will then acknowledge your payment and confirm your booking. If you would prefer to pay by card or direct bank transfer please see page 14 for details.

Checked & Trained

Regulated
Themed Holidays in Scarborough

Capacity - 12 guests

The home of Chrysalis. Cayton Bay Lodge, has been fully adapted to cater for all your needs. It’s just a short way from the vibrant seaside town of Scarborough with its sandy beaches, lively seafront, great shops, and is close to the Yorkshire Moors. Activities are based on the holiday theme but all include the staple favourites of a shopping day, the cinema or DVD night, and a restaurant meal.

60’s WEEK

Celebrate the era that changed the world, through fashion, music, film and sheer optimism. Even if you don’t remember it, there will be something for everyone to enjoy on this week. Dust off your bell bottoms and hippie headbands and party the week away with our fancy dress disco and live music show.

Sat 12 Jan - Fri 18 Jan £600 £1190

WINTER WARMER

Need some rest and relaxation after a hectic Christmas? Spend a great week with us on our cozy Winter Warmer holiday. Hot chocolate, marshmallows and gingerbread men in front of the fire. Relaxing foot spas and lots of indoor activities to warm the spirit during the cold winter months. Don’t forget to pack your slippers!

Mon 28 Jan - Fri 1 Feb £480 £980

MUSIC WEEK

This is always our most popular holiday. Get involved in our quizzes and in-house concert to maybe win a prize. Let your star shine on the karaoke machine and enjoy live professional music. Book early as this holiday always sells out!

Mon 4 - Fri 8 Feb £490 £980
Mon 28 Oct - Fri 1 Nov £500 £990

TV SOAPS & GAME SHOWS

Do you love soaps, game shows, dramas and films? Then we’ve created the perfect holiday for you! Take a look behind the scenes on the set of Emmerdale, visit the cafe on Heartbeat, and test your knowledge in our evening of game show quizzing. We’ll even create our own TV show during an in-house drama session.

Sat 9 - Fri 15 Feb £720 £1460
Tue 23 - Fri 26 April £420 £800

70’s and 80’s WEEK

Perhaps flares, neon, funk & soul are right up your street? Come, enjoy the music of ABBA and glam rock. Re-live your favourite TV moments in Starsky & Hutch or Knight Rider. Get involved in some great game shows as we re-create Bullseye, Blankety Blank, and the Generation Game. Cuddly toy anyone?

Sat 23 Feb - Fri 1 Mar £680 £1400

MEMORY LANE

A nostalgic blast from the past. Take a trip down memory lane on the North Bay miniature railway and Scarborough seafront tram. Visit the Eden Camp and York Air museums and experience the set of Heartbeat first hand. Feast on the favourite foods of your childhood and play wonderful games of yesteryear.

Sat 2 - Fri 8 Mar £680 £1400

ARTS & CRAFT WEEK

Unleash your inner artist. Experiment with new mediums and techniques. Try your hand at photography or card making. Create wonderful collages with materials collected from the beach and forest. We include a trip to a local pottery painting shop and all the materials you need to make your individual works of art.

Mon 18 - Fri 22 Mar £490 £970

Quick Care Package Guide

3:1 = The majority of our guests. Usually fully mobile and needing just limited help with personal care.

1:1 = For those who need more assistance with their personal care. Most of our customers who use a wheelchair or walking aid are also in this category.
YORKSHIRE TEA ROOMS
Take a leisurely break with new friends and have lots of fun tasting some fresh cream teas. Compare what all these lovely tearooms and beach cafes have to offer and then see if you can surpass them when making your own cakes & scones.

Mon 25 - Fri 29 March  £480  £980

STARS IN THEIR EYES
Polish your performance, get ready your outfit and walk through that door while we announce “tonight Matthew we present”. Everyone has at least one good impersonation in them so bring it along with you and wow the crowd. Lots of singing, karaoke and no-doubt memorable entertainment on this holiday.

Mon 1 - Fri 5 April  £480  £970

GREAT YORKSHIRE RAILWAYS
Calling all you train buffs. What better way to spend a week than taking a ride through the Yorkshire countryside on a vintage steam train? Visit the world famous national Railway Museum in York and ride the miniature steam trains at North Bay Railway. All in all, a train lover’s dream holiday.

Sat 6 - Fri 12 April  £730  £1470
Sat 5 - Fr 11 Oct  £760  £1530

SHORT & SWEET
New to Chrysalis or never been on a group holiday? Or maybe just wanting a quick break? You’ll have a great time exploring the seafront, shops, and taking in an evening concert, some ten pin bowling or a visit to the cinema. From early Monday, to late Thursday we’ll make sure you have an awesome time, finishing with a slap up meal on the way home before saying goodbye to your new friends.

Mon 15 - Thu 18 April  £410  £780
Mon 7 - Thu 10 May  £430  £820

SPRING WATCH
Watch how the countryside comes to life during spring. See how people and nature can work together to create spectacular displays. Visit the magnificent Castle Howard Stately Home and the Peasolm Park Japanese Gardens, to name but two examples. Also take home a hand-crafted memento for your own garden.

Mon 13 - Fri 17 May  £490  £980

ALL CREATURES GREAT & SMALL
From cute little lambs to majestic tigers or huge elephants, the world is full of amazing creatures. Discover some of our native wildlife in Dalby Forest and on the sea shore, and have a wonderfully interactive experience with some more exotic creatures at The Yorkshire Wildlife Park and Scarborough Sea Life Centre.

Sat 1 - Fri 7 June  £750  £1510

TRAINS PLANES AND AUTOMOBILES
Exactly what is says on the tin! Fill your days with visits to the historic railways of North Yorkshire, visit iconic car museums, have thrilling speedboat rides and enjoy all things transport in this week of excitement.

Sat 8 - Fri 14 Jun  £750  £1520
THEME PARK EXTRAVAGANZA

Theme park rides and attractions will keep a smile on your face all week. Whether you are a roller coaster fanatic or would rather bob along gently in the ‘River Caves’, we’ll find the ride for you! We’ll visit a variety of fun-fairs and amusement arcades and top the week off with a trip to Flamingoland Theme Park and Zoo.

ALL IN THE GAME

What would summer be without sport? This week we can watch Wimbledon whilst enjoying strawberries & cream in the sun. It’s also during the Cricket World Cup so we can cheer England on. However, we don’t only want to watch others, but get active ourselves, indoors & outdoors, as we stage our own Olympics, play pool, boules, rounders and enjoy the most English of pastimes, croquet on the lawn.

SUMMER HOLIDAY

We’re all going on a summer holiday! Are you coming with us? It’s time for sun hats, sun cream and shades. Join us for a week by the sea enjoying all the summer fun that Scarborough has to offer. We will indulge in boat rides, trips to the beach, barbeques, outdoor games, and shopping. It’s time to get outdoors and make new friends as we explore the largest holiday resort in Yorkshire together.

18-30’s SUMMER HOLIDAY

For all of you who are footloose and fancy-free. We’re not too strict on the age but are serious about having a blast! The week will include games on the beach, barbeques, beer gardens, seal watching, the circus and a day at Flamingoland Theme Park & Zoo... and anything else we can pack into this thrilling week.

ADVENTURE WEEK

Come and experience the great outdoors with us. Probably the most exciting holiday on the Chrysalis programme with a fantastic range of activities on offer including orienteering, Laser Quest, Flamingoland, a speedboat ride and a night under canvas; complete with barbeque and a campfire. We’ll also be checking out the brand new pools, slides and waves of Alpamare Water Park.

SENIOR’S SUMMER

Everything you would expect from a summer holiday, just taken at a slightly slower pace. We’ll take a fond nostalgic look at the traditional holiday by the sea: ice creams & deck chairs on the beach, picnics, afternoon strolls, steam train rides. All taking place in Yorkshire’s first and foremost seaside resort.
CHRYSLIS BAKE OFF
Bake a variety of cakes and pies during this tantalisingly tasty treat of a holiday. Judge which holidaymaker’s baking you like best in our ‘Bake Off’ competition...or maybe you think you can win the title yourself? Make your own afternoon tea, also see how sweets are made by the experts at the John Bull Rock Making Factory.

Mon 21 - Fri 25 Oct  £660  £1390

GLITZ & GLAMOUR
This one’s for the ladies only. Jewellery making, ballroom dancing, baking...this holiday is packed with wonderful things to keep you happy and entertained. Want a new look for your hair or learn some new skills with your make up? We have a wonderful staff team eager to help you, as well as pamper you with massages, aromatherapy and manicures.

Sat 2 - Fri 8 Nov  £700  £1430

MEN & MOTORS
Join in with the fellas this week. A holiday for the gentlemen to do what gents do: a day at the races, a night at the pub (sampling locally made beer) and going to see the vintage car show. Also get involved in our 10 pin bowling and darts competitions.

Sat 9 - Fri 15 Nov  £770  £1530

BINGO & BOWLING
In this week of fun & frivolity we’ll be going to Mecca. Not the one requiring a flight to the middle east, oh no, we’ll be going to the epicentre of the modern gaming world. Bingo galore, both in-house and in town; a bounty of 10 pin bowling; and we’ll also find time for a film and trip to a local restaurant.

Mon 18 - Fri 22 Nov  £480  £980

SENIOR’S CHRISTMAS CRAFTS
Get ready for the festive season and get a head start on your Christmas shopping. Make your own cards, decorations, table centrepieces and mince pies. A week at a steady pace and a talented team helping you prepare and take home all you need to kick off the festive period. A week full of warmth, sparkle and Christmas magic.

Mon 25 - Fri 29 Nov  £470  £960

CHRISTMAS WEEK
Crafts, carols, cooking and good cheer as we get ready for the fun and festivity of Christmas! Join us as we create a magical Christmas Eve and Christmas Day, do a spot of present shopping, cook a turkey, have a visit from Santa and hear about the real meaning of Christmas. Merry Christmas everybody!

Sat 30 Nov - Fri 6 Dec  £800  £1560
Sat 7 - Fri 13 Dec  £800  £1560
Mon 16 - Fri 20 Dec  £620  £1150
**SENSORY EXPERIENCE**

Stimulate the senses of sight, sound and touch in our very own snoozelum, enjoy the plant & pine aromas of Dalby forest, taste the delights of our homely cooking, splash around in our local swimming pool. Or maybe kick back and enjoy a bit of pampering with a hand massage and foot spa. Whatever you do this holiday, you’re bound to feel both spoiled and rejuvenated in equal measure.

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<th>Date Range</th>
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<td>Mon 18 - Thu 21 Feb</td>
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**Themed Holidays Around the UK**

**Capacity - 10 guests**

Explore more of our great island! We select the best accommodation in great locations to help us deliver a fantastic itinerary of activities and sightseeing.

**BUTLINS (Skegness)**

Once again we are visiting all three of the Butlins’ resorts, starting this year with the place where it all began for Billy Butlin, Skegness. There’s a gorgeous blue flag beach right on the doorstep, lots of arcades and a fun park. Not to mention the restaurants, the bars, the bowling, the water park and the live music & dance shows.

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<td>Mon 25 - Fri 29 Mar</td>
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**BUTLINS (Minehead)**

Join us on this trip to Minehead in scenic Somerset. The resort opens onto a sandy beach from the impressive Skyline Pavillion, 4D theatre and retro fairground. Bring your swimming gear as we’ll make the most of the pools and slides at the aqua park. And then hone your skills on the pool table before hitting the live shows for music and dancing and a nightlife second to none.

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<tr>
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**CARMARTHEN SUN, SEA & SAND**

Past the hills and valleys of the Brecon Beacon National Park is the treasure of Carmarthenshire. In Tenby & Saundersfoot gleam perfect picture-postcard sandy beaches. After getting your fill of the beach we’re planning to visit the National Botanical Gardens of Wales and ride the scenic Gwili Steam Railway.

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<td>Sat 8 - Fri 14 Jun</td>
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**BLACKPOOL SUMMER**

Steer your way through the many tourist trappings of Blackpool, from riding the ‘Big One’ at the Pleasure Beach, to watching a show in the tower, to seeing the impressive Madame Tussauds wax works...it’s impossible to be bored in Blackpool. *(We are staying at The Grays Hotel for the June & August holiday, and at a specialist disability hotel for the two July holidays.)*

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<td>Mon 22- Fri 26 Jul</td>
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<tr>
<td>Mon 5 - Fri 9 Aug</td>
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**WALKING IN THE HILLS**

For our more adventurous guests that love to get out and about walking in the hills. In the beautiful village of Romaldkirk the accommodation alone will make you feel special, but it’s the surrounding scenery that will take your breath away. Don’t forget your walking boots and backpack.

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<tr>
<td>Mon 1 - Fri 5 Jul</td>
<td>£850</td>
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**COUNTRY & NATURE - NORTH WALES**

Have you ever ridden a horse or would you like to try? The highlight of this week is a horseback trek through the beautiful Welsh countryside. Also enjoy a trip to the Welsh Mountain Zoo and walk among the Parys Mountain Trail. A must for every nature lover out there.

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<tr>
<td>Mon 8 - Fri 12 Jul</td>
<td>£750</td>
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**NORTH WALES SUMMER**
Our regular customers sure do love this part of the world, and who could blame them. You have a wonderful expanse of coastline, some of the best preserved castles in the world, and some belting traditional seaside resorts like Llandudno and Conwy... all served with friendly Welsh hospitality.

Mon 12 - Fri 16 Aug  £790  £1310

**18-30’s BLACKPOOL SUMMER**
What better place to have our 18-30’s summer holiday but the town of Blackpool, with it’s Pleasure Beach, live shows, amusement arcades and electric atmosphere. Staying at The Grays hotel which is central to most of the nightlife, you will make new friends and have a high old time on this brand new holiday.

Mon 19 - Fri 23 Aug  £750  £1370

**CARMARTHEN ADVENTURE WEEK**
Carmarthen has become a favourite for our mid-summer breaks. Whilst there we’ve discovered some wonderfully exciting things to do, like high wires, canoeing, archery and orienteering. If you’ve been waiting for an adventurous trip, somewhere new, don’t miss out!

Sat 7 - Fri 13 Sep  £760  £1460

**BUTLINS (Bognor Regis)**
For our final trip to the iconic Butlins resorts, we’re heading to Bognor Regis. The live shows and fairground will keep you entertained, while the panoramic views of the sea and Ocean Spa will help those stresses simply drift away.

Mon 30 Sep - Fri 4 Oct  £970  £1620

**BLACKPOOL ILLUMINATIONS**
See Blackpool at its spectacular best. Illumination season in the North West’s premier resort is memorable and exhilarating. Come and join the fun on this ever popular holiday. *(The 1st and 3rd holiday will take place at a specialist disability hotel, the 2nd & 4th at The Grays Hotel.)*

Mon 7 - Fri 11 Oct  £1010  £1610
Mon 14 - Fri 18 Oct  £770  £1400
Mon 14 - Fri 18 Oct  £1010  £1610
Mon 28 Oct - Fri  1 Nov  £770  £1400

**TINSEL & TURKEY (Lake District)**
One of the most enchanting places in the country for those magical Christmas preparations. Start your Christmas shopping in Kendal or Windermere, then eat some freshly baked gingerbread whilst making tree decorations and writing Christmas cards in front of the roaring fire.

Mon 2 - Fri  6 Dec  £780  £1270

**TINSEL & TURKEY (Blackpool)**
Chris & Gary at The Grays Hotel will make us feel very welcome and truly festive with Christmas decorations, menu and entertainment. Allow Blackpool to get you into the spirit with a pantomime, ice show, and a good dose of Christmas shopping.

Mon 9 - Fri 13 Dec  £740  £1370

**TINSEL & TURKEY (North Wales)**
Join us for a few days of pre-Christmas festive fun at the beautiful Gwesty Seren Hotel in the heart of Snowdonia. We will share in all the fun of Christmas, with entertainment, carols, cooking & crafts. We’ll create a magical Christmas Eve & Day, along with a spot of present shopping and a visit from Santa.

Mon 16 - Fri 20 Dec  £920  £1500
Choice Holidays

Capacity - 4/5 guests

Taking place at varied locations, these five day breaks offer a quieter, more personalised holiday. Activities are chosen according to the wishes of holidaymakers throughout the week. The following descriptions are just suggestions.

LLANDUDNO

There’s something for everyone in North Wales’s number 1 resort. Ride the cable car or tram up the Great Orme, visit the Welsh Mountain Zoo and ancient copper mine, or relax amidst the beauty of Betwys-y-Coed. Trips to the theatre, beach and promenade are also at your fingertips.

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<td>Mon 2 - Fri 6 Sep</td>
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DURHAM

Staying in a beautiful cottage in the picturesque village of Romaldkirk, soak up all that Durham and the surrounding area has to offer. Get up close to the Angel of the North, explore the abbey and gardens of Egglestone Hall, enjoy the world famous open air museum at Beamish, tour around the local Cross Lanes Organic Farm (which will keep us sustained during the week on the finest of produce!). For the nature enthusiast there is also a spectacular High Force Waterfall.

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<th>Date Range</th>
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LAKE DISTRICT

The gorgeous Lake District, at any time of year - is there a nicer place in the country? Enjoy luxury self catering accommodation and the freedom to choose your own itinerary, whether it be cruising along Lake Windermere or exploring the world of Beatrix Potter.

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<th>Mon 8 - Fri 12 Apr</th>
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BOURNEMOUTH

Visit the beautiful seaside town of Bournemouth. There are attractions a plenty to choose from. Visit Poole harbour with its pleasure boat rides or explore the award winning beaches and beautiful villages. There are grand houses, maritime museums, an ape rescue centre, an Oceanarium... and all the while, surrounded by beautiful Dorset countryside.

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<td>Mon 29 Apr - Fri 3 May</td>
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NORTHUMBERLAND

The wild and rugged scenery of Northumberland is the backdrop for this holiday to England’s most northerly county. Close to the Scottish Border and Hadrian’s Wall, steep yourself in the history of the area with visits to Alnwick or Bamburgh Castle, or Housteads - the most complete Roman fort in Britain. Visiting Kielder Observatory or the Longstone Lighthouse are also options...the choice is yours.

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ANGLESEY

Returning to the home of Chrysalis and the jewel of North Wales. No one knows how to put together a summer holiday on Anglesey like we do. Join us as we explore the Island’s best beaches, attractions, vantage points and historical treasures.

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<td>Mon 16 - Fri 20 Sep</td>
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DEVON

For many, Devon is their favourite county because of its effortless quaint charm and stunning landscapes. Based near Exmouth, you'll have lots of fine attractions on the doorstep, including live shows, river cruises, land trains, coastal walks, cafes serving the finest cream teas, and a whole host of superb restaurants.

THE NEW FOREST & SOUTH COAST

Visit the spectacular and rugged scenery of Dartmoor and The New Forest where ponies and deer still roam free. Take in some remarkable scenery during the official guided tour, enjoy the New Forest Show & Wildlife Park and visit the spectacular National Motor Museum at Beaulieu.

LOCH LOMOND & SCOTTISH HIGHLANDS

The scenery around the shores of Loch Lomond is something to behold. Surrounded by oak woodlands and nestled amongst the Trossachs National Park, this is the place to enjoy nature at its magnificent best. Get the best views during a day cruise along the Loch or take a step back in time at Dumbarton Castle, or journey to prehistoric times at the mystical Killin Stone Circle. The area also boasts lots of wildlife to see and outdoor activities to take advantage of.

MARGATE

Visit the newly re-opened retro theme park of Dreamland in Margate, a town enjoying a resurgence of popularity. Visit the inspiring Canterbury Cathedral, a Viking ship replica and the picturesque Herne Bay. This week can also include a light railway journey or a trip to London if you fancy.

GREAT YARMOUTH

Great Yarmouth is known for its long sandy beach. The Time and Tide Museum traces local history. See the penguins and sharks at the Sea Life aquarium. Feel like a giant at the Merrivale Model Village. And there are enough thrilling rides to satisfy any adrenaline junkie at The Pleasure Beach and Joyland Amusement Park.
Holidays Abroad

Capacity - 4/5 guests

We have a great selection of abroad holidays waiting for you. Explore the historic buildings of Prague, have a Guinness in Ireland, cruise the Caribbean, or just kick back by the pool and soak up some Mediterranean sun.

CARIBBEAN CRUISE

We’re sailing away to find some sandy beaches, cocktails and winter sun in the Western Caribbean. Explore exciting places like the island of Cozumel, Costa Maya and Grand Cayman with their silver beaches and coral reefs, then hop back on board for some fine dining and a Vegas-style cabaret show. Discover the Caribbean, in the lap of luxury.

Sun 13 - Sun 20 Jan £3560 N/A

DISNEYWORLD FLORIDA

Our second trip to the largest of the Disney theme parks, with 43 square miles of entertainment. So big it’s split into 4 great theme parks: The Magic Kingdom, Epcot, Hollywood Studios and Animal Kingdom...and we will be visiting them all! With two exciting night time entertainment complexes we can guarantee that every minute of your time will be filled with all things wonderfully Disney.

Sat 2 - Sat 9 Feb £3460 N/A

DISNEYLAND PARIS

Like your Disney a little closer to home? How about in Europe’s premier theme park? Meet your favourite characters, enjoy all the rides, and absorb the magic with your inclusive 3-day park pass. I’m sure many will be pleased to hear that once again, we will be leaving the minibus in the car park and flying to Paris.

Mon 11 - Fri 15 Feb £1480 £2380

PRAGUE

The capital of the Czech Republic is steeped in history and home to some of Europe’s most beautiful buildings. The bohemian features and architecture are perfect if a beach holiday is not your thing. Sample the lovely cuisine, visit the famous Old Town Square and generally marvel at the beauty of this city.

Sat 23 Feb - Fri 1 Mar £1620 £2480

ALPINE ADVENTURE

Possibly the most breathtaking place in Europe. Breakfasting on the chalet balcony, with mountains in the background, might be all you need to return home happy, but if you’re looking for a more adventurous highlight there’ll be a chance to toboggan, snow mobile or even go dog-sledding. Let us create your perfect Alpine experience in the world renowned resort of Meribel.

Sat 9 - Sat 16 Mar £2220 N/A

THE ALGARVE

Bryn and Hazel are waiting to welcome you to the fabulous Tregooselet villa, complete with swimming pool, hoists & beach wheelchairs, on the beautiful, popular coast of The Algarve, Portugal. A full range of activities will be organised, including visits to the gorgeous Praia da Luz, Albufeira, and the Zoomarine Water & Theme park. Book fast as this one always sells out.

Thu 2 - Thu 9 May £2180 £3360
MAJORCA

If it's sun and scenery you're after then look no further. As well as exploring the vibrant resort and sampling fine Spanish cuisine, we'll travel the beautiful coastal route, visit the magnificent Palma Cathedral and of course, leave plenty of time to relax by the pool and have fun on the beach.

Sat 18 - Sat 25 May £1890 £2890

BENIDORM

Everyone should go to Benidorm at least once in their life, it's a fun and friendly resort with lots of restaurants, tapas bars and cabaret acts that play into the early hours; and not forgetting the three top-rated blue flag beaches. You'll also find the typically Spanish villa all you could wish for.

Sat 28 Sep - Fri 4 Oct £1800 £2710

CASTLEBAR

A stalwart of the Chrysalis programme, our legendary trip to Ireland! Based at the purpose-built Lough Lannagh Holiday Village in Castlebar, we'll be in an area of outstanding natural beauty with miles of coastline and mountains. Enjoy the scenery of Ireland whilst sharing in the craic of our fun-loving neighbour. (We will be travelling overland via Dublin.)

Sat 19 - Fri 25 Oct £1190 £1950

LANZAROTE

Beaches, sightseeing, markets, and theme parks make it impossible to run out of things to do in Lanzarote. If you’ve never been before it's time that you treated yourself to the experience! View the incredible volcanic landscapes, cook a snack on an active volcano, visit the Rancho Texas theme park, ride a camel, and soak up some winter sun.

Thu 7 - Thu 14 Nov £2250 £3350

The foreign holiday programme is only suitable for customers who travel well.

We fly from airports in the north west to all destinations except Ireland, where we travel by minibus. Due to uncertainty surrounding the Brexit process, a place on any of our holidays in the EU is only confirmed on receipt of deposit and proof of travel insurance. European travel may be severely affected in 2019. As with all our holidays, we will make every effort to fulfil the scheduled programme but Chrysalis reserves the right to change dates, alter prices and cancel holidays if necessary. If any European holiday becomes unviable due to Brexit, a UK holiday will take place instead, and 50% of the difference in value will be refunded. If any alterations/cancellations unconnected to Brexit are made by Chrysalis you will have the right to a full refund.
Home Visits

If you are new to Chrysalis we'll visit you at home prior to your holiday. This enables us to discuss any personal requirements, complete risk assessments and answer any questions you have about our holiday programme.

Home visits are free within a 50 mile radius of our office. We will need a contribution to costs outside this area.

If distance makes a home visit impractical, you will be asked to provide a full care profile, and we will complete our assessment remotely. We reserve the right to insist on a home visit if we feel it necessary.

Care Package & Prices

We will assess which care package you require at your home visit and review this after each holiday you take with us. Our most common care packages are ‘3:1’, ‘1:1’ or ‘Advanced Care’. The prices (listed alongside each holiday) are all inclusive of full board accommodation, outings, activities, home visit, transportation (from the pick up points listed below) and all necessary care. Support at a different staff ratio is available and quoted for on request.

Due to the full range of activities that take place during our holidays we sometimes require you to be supported on a higher ratio of staff care than you receive at home.

We are happy to provide a waking watch if required. This is charged at £140 per night extra and includes a complimentary single room.

All prices are based on shared room occupancy (usually twin). Single rooms are often available and are charged at a supplement of £25 per night.

Customers are welcome to bring their own staff if they wish. We charge 40% of the standard holiday price to cover expenses and loss of saleable customer place. We still run the holiday at normal Chrysalis staffing levels.

Transport Information

Free onward transport is provided from any of the following meeting points for any of our holidays:

- St Mark’s (Lay-by in front of the church), Worsley Brow, A575 / A572 / M60 J13, M28 2YA
- Lymm Service Station, M6/M56 intersection, WA13 0SP
- St Davids Office, Park Rd Sth, Newton le Willows, WA12 8EY
- Delhi Square Car Park, 106 Newton Rd, Lowton, WA3 1DG

We can stop anywhere along our natural route if you would like to arrange a convenient meeting point with us.

We can always meet you at the chosen holiday venue, or airport for abroad holidays.

Home Pick Ups

If you would prefer a door-to-door service from home, a return pick-up & drop-off is charged at £45 per person within a 20 mile radius from the Chrysalis office in Warrington (WA12 8EY).

Outside this area, pick-up prices are calculated at 55p per mile from the office (remember it is two return journeys for our driver). If an assistant or second driver is required, the cost will increase accordingly.

If you would like a quote for a long distance pick up please contact the office.

Discounts are available to guests travelling from the same address to the same holiday.

Care and Key Workers

All holidays are led by experienced managers, and the activities by qualified professionals when appropriate.

Also responsible for your wellbeing is a fully trained member of care staff assigned to support you during activities and provide any care assistance you might need.

Our team of staff are always on hand to assist with any eventuality.
Make a Booking or Payment

HOW TO BOOK

ONLINE:
Go to chrysalisholidays.co.uk/booking and complete the contact form. Alternatively email your booking request to admin@chrysalisholidays.co.uk.

BY PHONE:
Call our office on 01925 220179.

BY POST:
Please complete the enclosed booking form and send with your payment to:
Chrysalis, St David’s Office, Park Road South, Newton le Willows, WA12 8EY.

HOW TO PAY

ONLINE:
Send BACS payments to:
The Co-operative Bank
A/c Name: Chrysalis Holidays
Sort: 08-90-86  Account: 65003631
Please use holidaymaker’s full name as the payment reference.

By PHONE:
Call our office on 01925 220179 to pay by debit or credit card.

BY POST:
Please make cheques payable to “Chrysalis Holidays” and send to:
Chrysalis, St David’s Office, Park Road South, Newton le Willows, WA12 8EY.

WHAT TO PAY

DEPOSITS:
A non-refundable deposit of £50 is required to secure any U.K. holiday place (£200 for holidays abroad). Please pay / send this at time of booking. For new customers no payment is required until after the home visit assessment.

FINAL BALANCE:
The final balance, which you will be invoiced for upon receipt of deposit, can be paid at any time but at least 4 weeks before the start of each U.K. holiday (8 weeks for abroad holidays). Bookings made within this period must be paid in full at time of booking.
CANCELLATIONS

UK Holidays: If you cancel the booking your £50 deposit will be forfeited. If this happens more than 4 weeks from travel you will receive a full refund less the deposit. If you cancel within 4 weeks of travel you are not entitled to any refund. It is recommended, but not essential, that you purchase holiday insurance to cover this and other eventualities.

Abroad Holidays: If you cancel the booking your £200 deposit will be forfeited. If this happens more than 8 weeks from travel you will receive a full refund less the deposit. If you cancel within 8 weeks of travel you are not entitled to any refund. It is essential that you purchase holiday insurance to cover this and other eventualities.

If changes in medical circumstances make participating in a holiday untenable, this constitutes you cancelling the booking. If for any reason we cancel the booking you will be refunded in full, including deposit.

HOLIDAY CHANGES

We will make every effort to fulfil the scheduled programme but reserve all rights to change dates & itinerary, alter prices and cancel holidays if necessary. In such circumstances you will have the right to a full refund, including deposit.

INSURANCE

Chrysalis Holidays has a comprehensive public liability indemnity policy but does not provide individual holiday cover. We recommend that you obtain your own personal accident, ‘all risk’ & cancellation cover for UK holidays. It is essential you take out your own comprehensive insurance for any holiday abroad and provide Chrysalis Holidays with the details before travel.

PROPERTY

Every effort is made to ensure the safe return of all items, but Chrysalis Holidays takes no responsibility for any loss or damage to customer property. A holidaymaker is liable for all damages made to our property or the property of others if it was a deliberate act of vandalism and no prior guidance was in place to warn of the potential risk.

MEDICATION

Chrysalis staff can only administer prescribed medications that are in their original packaging with clearly legible labels. All customers must adhere to Chrysalis’ medication policy which will be detailed in your holiday information sheet.

RISK ASSESSMENTS

Before each holiday guests will receive their personalised risk assessment. To ensure we have the correct level of care in place, it is essential that this is read, updated where necessary, signed as correct and returned before the commencement of the holiday.

HOLIDAY TERMINATION

Chrysalis Holidays reserves the rights to terminate a customer’s holiday for behavioural or medical reasons. If this event occurs it is your responsibility to arrange transport home from the holiday venue and organise relevant care at home. Otherwise you will be billed in full for transport and staff costs incurred. It is strongly advised you take out insurance to cover this eventuality.

SUPPORT CONSIDERATIONS

All guests must respect the group nature of our holiday programme. Chrysalis reserves the right to insist on providing 1:1 support for guests who persistently refuse to take part in activities, a waking watch for those that need regular support during the night, or a single room supplement for those whose behaviour or choices would make sharing a room inappropriate.

PHOTOGRAPHS

Photos taken during the holiday are sometimes used on the Chrysalis website, social media and brochure. Please inform the office if you do not wish for your image to be used in this way.

COMPLAINTS PROCEDURE

Complaints and comments can be made on the customer survey form which will be sent with the souvenir diary after each holiday. Alternatively please do so in writing to Martin Davy, at the address found on the opposite page.

DATA PROTECTION

We are fully compliant with GDPR legislation. We only collect information essential to provide our holiday service, securely hold the data, never passing it to 3rd parties, and safely destroy all information after 6 years of no customer contact.
Chrysalis Holidays
St David’s Office, Park Road South, Newton le Willows, WA12 8EY
Tel: 01925 220179
admin@chrysalisholidays.co.uk; www.chrysalisholidays.co.uk
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